


OFFICE OF THE CHIEF DISTRICT MEDICAL AND PUBLIC HEALTH OFFICER,
Nuapada

Advt. No- 1211 /Nuapada

TENDER CALL NOTICE

Dated- 23/04/2026

Sealed Tenders are invited from the interested firms / agencies / organization for **Agency for AMC of Pest Control Services including anti termite treatment at Govt. Health Institutions** and details of terms and conditions as available in Nuapada district website i.e, <https://nuapada.odisha.gov.in/> . Interested firms / agencies / organization are requested to submit Tender (under two bid system) along with necessary documents (Technical & Financial Bid separately and outer envelope must contain the said two bids documents) to the office of the CDM & PHO, Nuapada, District Head Quarter Hospital, PIN - 766105 on or before dt 14/05/2026 till 01.00 PM through Regd. Post/Speed Post/Courier only. The authority reserves all the rights to cancel or reject partially or all tender without assigning any reason thereof.


Chief District Medical & Public Health Officer
Nuapada
ZSS.NUAPADA

REQUEST FOR PROPOSAL

**Selection of Agency for AMC of Pest Control
Services at Govt. Health Institutions of the District**

RFP Reference No.: Pest Control/NUAPADA/No. 211 /2026-27

Date: 23 // 04 // 2026





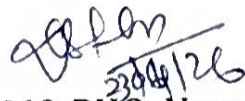
OFFICE OF THE CHIEF DISTRICT MEDICAL & PUBLIC HEALTH OFFICER, NUAPADA

RFP / No. 1211.....2026-27

Date: 23/04/2026

NOTICE INVITING RFP FOR PROVIDING PEST CONTROL SERVICE in the OFFICE OF THE CHIEF DISTRICT MEDICAL & PUBLIC HEALTH OFFICER, NUAPADA from Different agencies for Providing Pest Control Service to different health facilities including DHH in the district Nuapada. The RFP document with all information relating to the RFP process such as cost of tender paper, EMD, Eligibility Criteria, Terms & Conditions, etc. are available on the district website [https://nuapada.odisha.gov.in./](https://nuapada.odisha.gov.in/), which may be downloaded for use.

Interested agencies/ parties may submit their tenders super-scribing as "RFP for Providing Pest Control Service in reference to Advertisement No. 1211-----dt. 23/4/26 to the undersigned through Speed Post/ Registered Post/ Courier only, which should reach on or before dt 14/05/2026 by 01.00 pm. of O/o CDM&PHO, Nuapada positively and the same will be opened at 09.00 am on 15/05/2026 by a Committee in presence of the Participants, who wish to attend the RFP Opening Meeting. The undersigned reserves the right to reject any or all the tenders without assigning any reason thereof.


23/4/26
CDM& PHO, Nuapada
Pin-766105

NOTICE INVITING PROPOSAL

RFP No.: Pest Control/ NUAPADA/ no..1211...../ 2026-27

Dated: 23//04//2026

DETAILED PROPOSALS ARE INVITED FROM ELIGIBLE AGENCIES FOR SELECTION OF THE MOST SUITABLE AGENCY TO PROVIDE AMC FOR PEST CONTROL SERVICES AT GOVT. HEALTH INSTITUTIONS OF THE DISTRICT.

1	Period of Availability of RFP Document	From 24.04.2026 to 14.05.2026. (Downloadable from district website: https://nuapada.odisha.gov.in./ ,
2	Last date for submission of Proposal	Date... 14/05/2026 Time: 01.00 pm Address: O/o CDM&PHO, Nuapada, Nuapada, 766105 <i>OFFICE OF THE CHIEF DISTRICT MEDICAL AND PUBLIC HEALTH OFFICER,</i> <i>NB : Proposals should be submitted through Speed post / Registered post /Courier only</i>
3	Date, time and place of opening of Proposal and presentation	a) Technical Proposal (Part A) opening: 15/05/2026 at 09.00 AM at Office of the CDM&PHO, Nuapada, 766105 b) Financial Proposal (Part B): <i>The date of opening of financial proposals will be intimated by the CDM&PHO, Nuapada to the agency found successful in the technical proposal evaluation.</i> <i>(Bidders / authorized representative may remain present at the time of opening of proposal)</i>

SECTION 2- INSTRUCTIONS TO BIDDERS

2.1 Scope of Proposal

- (a) Interested bidders fulfilling the eligibility criteria may submit their bid for ***AMC to provide Pest Control Services in DHH, SDHs, CHCs, PHCs & SCs of the district.*** Detailed description of the objectives, scope of services, deliverables and other requirements relating to "AMC for Pest Control Services at Govt. Health Institutions" are specified in this RFP. The manner in which the Proposal is required to be submitted, evaluated and accepted is explained in this RFP;
- (b) The selection of the Agency shall be on the basis of an evaluation by the tender committee of the District, through the Selection Process specified in this RFP. Bidders shall be deemed to have understood and agreed that no explanation or justification for any aspect of the Selection Process will be given and that the decision of CDM&PHO is without any right of appeal whatsoever;
- (c) The bidder shall submit its Proposal in the form and manner specified in this RFP. **The Financial Proposal (Part B) shall be submitted in the format specified in.** Upon selection, the agency shall be required to enter into an Agreement with the Chief District Medical and Public Health Officer in the form specified at **Annexure I.**

2.2 Eligibility Criteria

The bidder should fulfil the following Eligibility Criteria:

- I. Should be registered in India as a Company (Companies Act 1956 / 2013) / Partnership Firm (Indian Partnership Act 1932 / Limited Liability Partnership Act 2008) / Society (Societies Registration Act 1860) or a Trust (Indian Trust Act 1882) and it's amendment thereof.
- II. Consortium is not allowed
- III. Should have an average Annual Turnover of **Rs.1 Crore or more** during the last three financial years (2022-23, 2023-24 & 2024-25)
- IV. Should have minimum 3 years of working experience in the field of Pest Control Services in Public [State Govt. / Govt. of India Institution / Govt. undertaking] on the stipulated date of bid submission.
- V. The Bidder must not have been debarred / blacklisted either by the tender inviting authority or by any State Govt. or Govt. of India organization. The agency shall submit undertaking regarding the same on Non Judicial Stamp paper of Rs. 20/- as per Format T5.
- VI. Pest Control License from Competent Authority. (Bidder must have to furnish the valid certificate at the time of signing of contract in case it gets selected for award of contract).
- VII. Must have ISO 9001 certification
- VIII. Must be registered under EPF
- IX. Must be registered under ESI
- X. Must have a PAN
- XI. Must have GST registration number

2.3 Proposal Submission

Interested eligible bidders may submit their bid(s) with **EMD & documents** as set forth in this RFP.

The proposal shall be submitted in two parts:

- (1) **Part A -Bid Security & Technical Proposal as per format set out in RFP.**
- (2) **Part B - Financial Proposal as per the format set out in RFP.**

2.4 Bid Document Cost

The bidders shall have to furnish a bid document cost of **Rs.1, 500/-**(non-refundable) in the shape of a **Banker's cheques / Demand Draft** from any Nationalized / Schedule Bank payable at **NUAPADA** and in favour of, **ZSS, Non-NRHM fund A/C, payable at Nuapada.**

In the absence of the bid document cost, the technical proposal of the bidder shall be rejected.

The bid document cost should be put in the Technical Proposal (Cover A) envelop.

2.5 Earnest Money Deposit (EMD)

The bidder along with the technical proposal shall have to furnish Earnest Money Deposit (EMD) amounting to **Rs. 50,000/-**(refundable) in the shape of Banker's cheques / Demand Draft from any Nationalized / Schedule Bank in favour of the **ZSS, non-NRHM fund A/C,** payable at Nuapada.

However, as per the Finance Department, Govt. of Odisha office memorandum no. 21926 dated 12.8.2015, the **local** MSEs registered with respective DICs, Khadi, Village, Cottage & Handicraft Industries, OSIC and NSIC are exempted from submission of EMD while participating in tenders of Govt. Departments and Agencies under its control. It is further clarified that the above exemption is applicable to **local MSEs registered in Odisha only.** This exemption to the local MSEs shall be applicable if the kind of service as required under this tender enquiry is clearly specified against the details of the service to be provided in their DIC / NSIC registration certificate (to be furnished in the technical bid).

2.6 Packing, Sealing and Marking of Proposal

(a) The Technical Proposal (Cover A) and Financial Proposal (Cover B) must be inserted in separate sealed envelopes, along with applicant's name and address in the left hand corner of the envelope and super scribed in the following manner.

- **Cover-A- Technical Proposal for "AMC for PEST Control Services at Health Facilities, District name".**
- **Cover-B - Financial Proposal for "AMC for PEST Control Services at Health Facilities, Distinct name".**

(b) The two envelopes, i.e. envelope for Part-A, Part-B must be packed in a separate sealed outer cover and clearly **super scribed** with the following:

- **Proposal for "AMC for PEST Control Services at Health Facilities, District name".**

(c) The inner and outer envelopes shall be **addressed** to the **Chief District Medical and Public Health Officer Nuapada, Pin-766105**

(d) Content of the Proposal

I. Cover A (Technical Proposal)

The bidders are requested to submit a detailed technical proposal with respect to AMC for Pest Control Services at health institutions during the proposed contract period in

2.4 Bid Document Cost

The bidders shall have to furnish a bid document cost of **Rs.1, 500/-**(non-refundable) in the shape of a **Banker's cheques / Demand Draft** from any Nationalized / Schedule Bank payable at **NUAPADA** and in favour of, **ZSS, Non-NRHM fund A/C, payable at Nuapada.**

In the absence of the bid document cost, the technical proposal of the bidder shall be rejected.

The bid document cost should be put in the Technical Proposal (Cover A) envelop.

2.5 Earnest Money Deposit (EMD)

The bidder along with the technical proposal shall have to furnish Earnest Money Deposit (EMD) amounting to **Rs. 50,000/-**(refundable) in the shape of Banker's cheques / Demand Draft from any Nationalized / Schedule Bank in favour of the **ZSS, non-NRHM fund A/C,** payable at Nuapada.

However, as per the Finance Department, Govt. of Odisha office memorandum no. 21926 dated 12.8.2015, the **local** MSEs registered with respective DICs, Khadi, Village, Cottage & Handicraft Industries, OSIC and NSIC are exempted from submission of EMD while participating in tenders of Govt. Departments and Agencies under its control. It is further clarified that the above exemption is applicable to **local MSEs registered in Odisha only.** This exemption to the local MSEs shall be applicable if the kind of service as required under this tender enquiry is clearly specified against the details of the service to be provided in their DIC / NSIC registration certificate (to be furnished in the technical bid).

2.6 Packing, Sealing and Marking of Proposal

(a) The Technical Proposal (Cover A) and Financial Proposal (Cover B) must be inserted in separate sealed envelopes, along with applicant's name and address in the left hand corner of the envelope and super scribed in the following manner.

- **Cover-A- Technical Proposal for "AMC for PEST Control Services at Health Facilities, District name".**
- **Cover-B - Financial Proposal for "AMC for PEST Control Services at Health Facilities, Distinct name".**

(b) The two envelopes, i.e. envelope for Part-A, Part-B must be packed in a separate sealed outer cover and clearly **super scribed** with the following:

- **Proposal for "AMC for PEST Control Services at Health Facilities, District name".**

(c) The inner and outer envelopes shall be **addressed** to the **Chief District Medical and Public Health Officer Nuapada, Pin-766105**

(d) Content of the Proposal

I. Cover A (Technical Proposal)

The bidders are requested to submit a detailed technical proposal with respect to AMC for Pest Control Services at health institutions during the proposed contract period in

conformity with the Terms of Reference forming part of this RFP.

1. EMD of **Rs.50, 000/-**-(Rupees Fifty Thousand) in the shape of a Demand Draft in favour of ZSS, **Non NRHM fund A/C**,.....
2. Bid document cost of Rs.1,500/- (Rupees One Thousand Five hundred) in the shape of a Demand Draft in favour of **ZSS, Non NRHM fund A/C**,
3. Form T1
4. Form T2
5. Photocopy of the Registration Certificate of the Agency
6. Photocopy of PAN
7. Photocopy of GST, EPF, ESI Registration
8. Photocopy of Valid Pest Control License from Competent Authority
9. Photocopy of the ECR / Challan copy of EPF and ESI for the period of last 3 months.
10. Photocopy of ISO 9001 certification/ ISO 14001:2015 & ISO 45001:2018.
11. Form T3 (Turnover Certificate from the Chartered Accountant) along with UDIN.
12. Photocopy of the audited Profit & Loss Statement in the last three financial years in support of the turnover certificate [2022-23, 2023-24, 2024-25].
13. Form T4 - Relevant Experience Details in managing Pest Control services in State Govt. / Govt. of India Institution / Govt. undertaking / Corporation / Banks during the last three years.
14. Photocopies of work orders / contracts executed in support of the information furnished in Form T4
15. Form T5 - Affidavit certifying that the Entity/Promoter(s)/Directors/Partner(s) of Entity are not blacklisted.
16. Any other details, the bidder like to include in the proposal.

II. Cover B (Financial Proposal)

1. The bidder must submit the Financial Proposal using Form specified in Form F with proper signature and seal of the bidder.
2. In case of any discrepancy between figures and words in the financial proposal, the one described in words shall be taken into consideration.
3. The same person signing the RFP shall sign the financial part also.

2.7 Proposal Due Date

RFP filled in all respect must reach O/o the CDM&PHO, Nuapada at the address, time and date as specified. Schedule of Proposal Submission, through Speed Post/ Regd. Post / Courier. If the specified date for the submission of RFPs is declared as a holiday, the RFPs will be received up to the stipulated time on the next working day.

SECTION 3 - TERMS OF REFERENCE

3.1 Background

Hospitals are highly sensitive environments where pest infestations pose severe health risks to vulnerable patients and staff through the transmission of diseases and contamination of equipment and sterile areas. Pests like rodents, flies and cockroaches can carry and transmit over 30 types of bacteria including Salmonella and E.Coli, contaminating sterile equipment, food and patient areas. Patients in Hospitals often have compromised immune systems, making them highly susceptible to infections carried by pests. Pests can also trigger allergies and asthma.

Against this backdrop, plan has been chalked out for prevention and control of Pests across hospitals of the district. List of different category of Institutions to be covered is mentioned at Section 6.

3.2 General guidelines and scope of Work:

1. **Pest Control** should aim at eradication of Cockroaches, Mosquitoes, Flies, Lizards, bedbugs, other bugs, insects and Beehive removal etc. through application of permitted insecticides/pesticides as per Government of India and WHO norms.
2. A professional agency/ies has to treat all the areas inside the building, as necessary and/or as decided by appropriate Authority / Superintendents of the Hospital for treatment of ants, mosquitoes, rodents, cockroaches, bedbugs, termites, spiders, silver fish, wasps, lizards and Beehive removal etc. so as to keep the premises free from pests.
3. The Pest Control treatment in office areas/ Hospitals should cover all the places like under the tables, chairs, almirahs, on and around the pile of files, on wooden furniture, on false ceiling, on all staircases, Ducts, drains/sewage/gutter Chambers, lift lobby, on all toilets drain ducts, on all pantry rooms, in all stores and any hidden space under the furniture and should leave no space unattended. Agencies must ensure that the pest control once done shall remain effective up to next pest control failing which it shall have to be done again without any extra cost.
4. The treatment for ants, cockroaches, mosquitoes, bugs/bedbugs, spiders, silver fish, wasps, lizards, termites etc. inside the flats should be treated preferably with Gel treatment. The concentrated Mix of gel chemical with water or any other solvent (like Biflex etc.) may be used wherever necessary inside the Hospital building / office, etc.
5. **Rodent Control:** Rodent controlling should be done as per the prescribe intervals (viz. monthly) or as per orders and instructions on the subject. The treatment should be done in such a way that it remains effective up to next pest control period failing which the same shall have to be done again without any cost.
6. Rodent Control treatment should be carried out by trapping, poison baits, fumigation, glue pads depending on the location in and around the premises to keep it free of rats.
7. Subsequently, periodic visits/treatments should be made by the Contractor to continue baiting as per the specification and keep constant vigil on rodent population. A separate register shall be maintained for the same to assess the effectiveness of the treatment.
8. Pest/rodent control inside buildings: Contractor has to spray chemicals/ anti larvae treatment inside the drains, damp areas, manholes, sewer lines, etc. regularly to destroy the cockroach and mosquito breeding.
9. For treatment of White ants/termite, extra payment will be made as and when required (as per approved rate).
10. Nature of Work and Periodicity

Sl. No.	Particulars	Periodicity	Method, Chemicals & Usage Bayer/ Soumitomo/ Hindustan Unilever
1	General Pest Control including cockroach treatment and Rodent Control in whole Hospital / office including common area	Monthly – DHH, SDH, CHC, PHC Quarterly – Sub Centre	Water based deltamethrin/ Alphacypermethrin / betacyfluthin / cyphenothrin, emulsion spraying. For cockroach treatment – Only Gel to be used. No spraying of chemicals. For Rodent Control – Baiting by bromadiolone cake and loose baiting.
2	Anti-Termite Treatment	Quarterly/Half yearly/ Annually/ As and when required	Drilling the wall and applying suitable chemicals
3	Removal of beehive	As and when required	-

Instructions:

i) **Pest Control Treatment:** Carrying out bait treatment in the Hospital buildings by using non-toxic (harmless to human beings) products. Keeping sufficient nos. of baits in each room which should be effective till next treatment falls due. The treatment shall aim to control household pests like cockroaches, silver fish, bed bugs, red and black ants, spiders, flies, fleas, mosquitoes, termites, similar other crawling/flying insects and lizards etc.

ii) **Rodent Control Treatment:** For controlling rats, mice and bandicoots at Hospital as well as Office Buildings.

iii) The job card should get filled in and signed by the end users and should be enclosed with the bills for making payments.

11. Broad Specifications:

a) Pest Management is an integrated approach to tackling a pest problem, which includes control (either physical or chemical) and prevention. The contractor should have knowledge and skills along with the latest products and equipment in order to provide effective solutions for pest control in our office and Hospital. Knowledge of local and international Regulatory Hygiene & Safety Standards and conforming to these forms an integral part of Contractors responsibility.

b) Safety is a key when using various pesticides/ other products. Ensure that the workers wear appropriate protective clothing, rubber gloves, face masks, follow the directions on the label of any product, follow the instructions of the qualified pest Management Supervisor and ventilate the room when using strong chemicals. Use biocides safely. Always read the label and product information before use.

12. **Materials:** All the pesticides, insecticides, rodent repellents, other required materials and equipment will be provided by the agency. No products which are banned should be used by the agency and it will be the sole responsibility of the agency. All chemicals sprayed or gas generated out of spraying at the time of treatment shall not contain any banned chemicals which are harmful to human health.

13. **Quality:** It is the essence in these works and the best possible chemicals should be used in the Hospital. Ultimate objective will be the complete pest control treatment irrespective of the method of treatment. The quality of treatment/s shall not be sacrificed at any cost by the agency. In spite of the treatment, it is not found effective within the warranty period, appropriate terms and conditions to be kept for penalty/ the agency may be asked to repeat the task again without any additional cost.

3.3 Data Management:

a) The agency needs to manage the data obtained from the hospitals on a regular basis and share as & when required as desired by the Hospital.

3.6 Performance Review Criteria and Penalty from Bill Payment:

The performance evaluation will be done on the basis of parameters as illustrated in matrix given below and will be the basis for the penalty clauses.

a) Evaluation of the area.

Sl. No	Evaluation parameter	Yes / No	Remarks
1	Applying chemicals as per schedule		
2	Attend emergency calls - whenever required within 24hrs of intimation		

NOTE: - A leniency for up- to 5% of adverse comments of the total entry comments from all areas on these two domains will be tolerated. Any number more than that will result in penalization of the entire adverse comments being charged at the rate of Rs 1000- /- per adverse comment.

b) Pest Control Evaluation (Rating will be done by the user area representative)

Sl. No	Pest involved	Standard of Pest Control (Good / Average / Poor)	Remarks if Any
1	Rat		
2	Cockroach		
3	Flies		
4	Bed Bug		
5	Termite		
6	Other (Specify)		

NOTE: - The reports of "poor control" only will be considered for this penalty. The performance of the selected vendor must not fall below 95% under any circumstances in the pest control evaluation reports as given below. In case it falls short of the benchmark, imposition of penalty shall be made in proportion with the percentage of defaults. For example if there are 10 user areas then there will be a total of 60 entries. Hence the tolerable maximum limit for poor entries/remarks is 3 poor reports. If the total poor comment number is more than 3, say for e.g. 5, then 8% of total entries fall under poor group. In the example of 10 areas and hence the penalty will be imposed on all 5 entries i.e. 8% from the total monthly bill (subject to maximum 10 percent of the monthly contract value).

Deduction on account of laxity of operation at „para a“ will be added to the penalty illustrated at „para b“ and deducted from monthly bill.

3.7 Responsibilities of the Implementing Agency & Hospital Administration

3.7.1 Following are the responsibilities of the Agency (Service Provider):

- The Pest Control services shall be provided **monthly / quarterly Institution wise as per the periodicity mentioned above** without any deviation.
- All the personnel engaged by the Agency to provide the services in the hospital have to be in proper uniform during duty hour.
- All the personnel shall bear photo identity cards during the duty hour. (The Photo Identity Card shall be duly verified and countersigned by the designated Official of the hospital)
- All the rules and regulations relating to labour laws including accident, workmen compensation and insurance, ESI, PF, etc. are to be complied.
- To use all necessary materials including tools, equipment, as per WHO standard with required quality and quantity for proper execution of the Pest Control service.
- All standard safety norms are to be followed during execution of work by the Agency to avoid accidents causing damages to personnel, machines, buildings, etc.
- In case of any accident/ mishap of any nature occurred during performing the duty, the liability will be borne by the agency.

3.7.2 The responsibilities of the Hospital Administration/ Authority shall include:

- Clearly define the area, frequency and method of service for respective locations as per ToR.
- Co-operate with the Pest Control staff for timely and complete coverage.
- Directly supervise the Pest Control staff while carrying out their activities to avoid unwanted situations including damages, interruption, accident, etc.
- Provide space for safe storage of articles & place of sitting for supervisor / Staff.
- Release payment monthly basis on submission requisite bills/Vouchers.

SECTION 4 - TERMS & CONDITIONS

4.1 Period of Engagement

- a) The engagement shall be for a period of three years from the date of signing of contract. However, the agreement with the Agency shall be signed initially for a period of one year from the date of signing of the contract which shall be renewed on a yearly basis based on satisfactory service provider as per due assessment.
- b) **Performance Security:** The selected Agency on acceptance must deposit a Bank Guarantee for Rs1, 00 Lakhs (Rupees One Lakhs only) in the name of CDM&PHO, Nuapada, from a Nationalized Bank valid for a period of minimum 36 months as performance security of the project which will have to be extended for a further period based on the period of extension of the project if any. In case of non-submission of performance security or fails to execute the contract by the successful bidder, the EMD furnished by the successful bidder shall be forfeited
- c) The contract shall be extended for a period of another one year in existing terms and conditions with mutual consent of both the parties if performance is found satisfactory as per due assessment.
- d) The agency shall sign the contract within 15 days of issue of Letter of Award/ Intimation.

4.2 Payment & Price Validity

- a) The service provider shall be paid on **monthly basis** as per the contracted rate. The price shall be all-inclusive including the cost of manpower, consumables and management.
- b) The bill shall be paid after submission of bill for the month along with production of documentary evidence & certificates for coverage of Pest Control activities.
- c) The price as quoted by the service provider shall remain unchanged during the contract period.
- d) GST as applicable shall be paid at the applicable rate.
- e) TDS as applicable shall be deducted from the payment as per the Income Tax Act

4.3 Penalty

In case the Agency fails to commence/execute the work as stipulated in the agreement or gives unsatisfactory performance or does not meet the statutory requirements of the contract, CDM& PHO reserves the right to impose the penalty as detailed below:

During Implementation

i. Disincentive/ Penalty:

If as per the assessment sheet, the agency is continue to under-performed (Average/Poor) continuously for 50% or more Institutions without any valid reasons, the contract shall not be renewed.

4.4 General Conditions of the Contract

- a) The personnel engaged for Pest Control Services shall be the employees of the service provider and all statutory liabilities will be paid by the service provider such as ESI, PF, Workmen's Compensation Act, etc.
- b) The persons deployed by the service provider should be properly trained, have requisite experience and having the skills for carrying out a wide variety of Pest Control services using appropriate materials and tools/ equipment.
- c) The service provider at their end should ensure the Health and Safety measures of the outsourced staffs, deputed for the works.
- d) The staff deployed through the service provider in the health facility (ies) shall not claim

any benefit, compensation, absorption or regularization of their services in the Govt. establishment either under the provision of Industrial Disputes Act. or Contract Labour (Regulation & Abolition) Act.

- e) All liabilities arising out of accident or death of the personnel provided by the service provider while on duty shall be borne by the service provider.
- f) The service provider and its staff shall take proper and reasonable precautions to prevent loss, destruction, waste or misuse of the areas of the Hospital premises.
- g) That in the event of any loss occasioned to the Hospital, as a result of any lapse on the part of the service provider as may be established after an enquiry conducted by the hospital, such loss will be made good from the amount payable to the service provider. The decision of the district / institution authority in this regard will be final and binding on the service provider.
- h) Any damage or loss caused by service provider's persons to the hospital in whatever form, would be recovered from the service provider.
- i) If as a result of post payment audit any overpayment is detected in respect of any work done by the service provider or alleged to have been done by the service provider under the tender, it shall be recovered by the authority of the concerned health institution from the service provider.
- j) If any underpayment is discovered, the amount shall be duly paid to the service provider by the authority of the concerned health institution.
- k) The service provider shall be blacklisted if miserably performed as per assessment based on score card even after repeated notice for improving performance i.e. minimum 3 times. The service provider shall also be blacklisted if found indulging in such activity which will affect name & fame of the implementing agency.
- l) The contract can be terminated at any time prior to its completion by either Party with 30 days of notice period following due procedure.

4.5 Right to Accept and Reject any Proposal

The District Authority / Institution / Tender Inviting Authority reserve the right to accept or reject any proposal at any time without any liability or any obligation for such rejection or annulment and without assigning any reason.

4.6 Termination / Suspension of Contract

The district authority / institution may be a notice in writing, suspend the contract if the selected agency fails to perform any of his obligations including carrying out the services, provided that such notice of suspension shall specify the nature of failure and shall request remedy of such failure within a period not exceeding after giving reasonable opportunity of being heard to the service provider

The district authority / institution after giving 30 days clear notice in writing expressing the intension of termination by stating the ground/grounds on the happening of any of the events (as mentioned below), may terminate the agreement after giving reasonable opportunity of being heard to the service provider:

- 1) If the service provider do not remedy a failure in the performance of his obligation within 15 days of receipt of notice or within such further period as the district authority / institution have subsequently approve in writing.
- 2) If the service provider becomes insolvent or bankrupt.

- 3) If in the judgment of the District Authority / Institution the service provider is engaged in corrupt or fraudulent practices in competing for or in implementation of the project.

4.7 SETTLEMENT OF DISPUTE

If any dispute with regard to the interpretation, difference or objection whatsoever arises in connection with or arises out of the agreement or the meaning of any par thereof or on the rights, duties or liabilities of any party the same shall be referred to committee constituted at the district level for decision.

4.8 Jurisdiction of Court

Legal proceedings if any shall be subject to the Nuapada district jurisdiction only.

SECTION 5 - CRITERIA FOR EVALUATION

5.1 Evaluation of Technical Proposals

Evaluation of proposals shall be made at the distinct level by the district authority.

In the first stage, the Technical Proposal will be evaluated on the basis of bidder's fulfillment of **eligibility criteria**. Only those bidders whose Technical Proposals becomes **responsive** based on the eligibility criteria, shall qualify for further detail technical evaluation for presentation and awards of marks based on the following Criteria :

Sl. No	Evaluation of Parameters	Total Mark	Criteria for award of Mark
1	Experience: No. of years of Experience Experience in providing General Pest Control Services in Govt. Sector (State Govt, Central Govt., Bank, PSUs) – Details to be furnished in Form T4 .	10	>3 year ≤ 5 years : 3 marks >5 years ≤ 10 years : 5 marks >10 years : 10 marks
2	Experience: No. of Contracts (AMC) Executed during the last three years in Govt. Sector Experience in execution of contracts related to provisioning of General Pest Control Services in Govt. Sector (State Govt, Central Govt., Bank, PSUs) during the last three financial years: 2022-23, 2023-24, 2024-25 (To be determined from the Work Order, Contract Copies and Performance/ Completion Certificate) – Details to be furnished in Form T4 . [Renewal of a contract / continuation of a contract during the above financial years is to be considered once for calculation of no. of contracts. The contract duration must be at least one year duration].	25	<ul style="list-style-type: none"> • 1 no ≤ 4 nos : 10 marks • >4 nos ≤ 7 nos : 15 marks • >7 nos ≤ 10 nos : 20 marks • >10 nos : 25 marks

3	Total Average Annual turnover (In last 3 financial years 2022-23, 2023-24 & 2024-25)	20	> 1 ≤ 3 crores : 5 Marks > 3 ≤ 5 crores : 10 Marks > 5 ≤ 7 crores: 15 Marks > 7 crores : 20 Marks
4	Quality Certification of Bidder	5	ISO 9001:2015 OR ISO 45001:2018 - 2.5 marks ISO 9001:2015 AND ISO 45001:2018 - 5 marks
	Total Marks	60	

Financial proposal shall be opened after the technical evaluation is completed and **only those bidders** who score **at least 42 marks or more** in technical evaluation shall qualify for **financial bid opening**.

In the financial bid, the genuine bidder with the **lowest price** shall be awarded the contract. However, in case two bidders quote the same lowest price, then the agency with the highest mark in the technical bid shall be awarded the contract. If their technical marks become equal then in that case, the bidder having higher annual average turnover shall be awarded the contract.

SECTION 6

LIST OF GOVT. HEALTH INSTITUTIONS & APPROXIMATE AREA TO BE COVERED

Sl. No	Type of Institution	No. of Institution	Level of Location	Approx build-up Area of each Institution (In Sqft)
1	DHH	1	District HQtr	1,00,000 - 1,50,000
2	SDH		Sub-Division	30,000 - 50,000
3	CHC		Block	10,000 - 15,000
4	PHC		Sub-Block	3,000 - 5,000
5	SC		Panchayat	1,000 - 2,000

NOTE: Intending Bidders are advised to inspect and examine the site and its surroundings and satisfy themselves before submitting their tenders with reference to the nature of the site. The nature of the site implies the means of access to the site, the accommodation they may require and in general shall themselves obtain all necessary information as to risks, contingencies and other circumstance which may influence or effect their tender. A bidder shall be deemed to have full knowledge of the site whether he inspects it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed. Submission of tender by a bidder implies that he has read this notice and all other contract documents and has made himself aware of the scope and specifications of the work to be done.

Check List (Technical Proposal)

Please check whether following have been enclosed in the respective cover namely, Technical Proposal: *(please arrange the documents serially in the following order & do the page numbering of the entire bid document and mention the page no. in the column "page No" against the particulars in the check list as mentioned below for ease of scrutiny else this office will not be responsible for any mistake during Technical evaluation)*

Sl.	Particulars	Whether Submitted (Yes / No)	Page No.
1	EMD (DD of Rs. 50,000/-)		
2	Bid document Cost (DD of Rs. 1,500/-)		
3	Form T1		
4	Form T2		
5	Photocopy of the company/Agency Registration certificate		
6	Photocopy of the GST registration certificate		
7	Photocopy of the EPF registration certificate		
8	Photocopy of the ESI registration certificate		
9	Photocopy of the ECR of EPF and Challans of ESI for the last 3 months.		
10	Photocopy of Valid Pest Control License from Competent Authority		
11	Copy of PAN		
12	Photocopy of ISO 9001 certification/ ISO 14001:2015 & ISO 45001:2018.		
13	Form T3		
14	Photocopies of the audited P/L account of each year (2022-23, 2023-24, 2024-25) highlighting the turnover in support of that.		
15	Form T4		
16	Copies of Work Order/Contract certificates from the clients in support of Pest Control services executed in support of the information provided in Form T4		
17	Form T5		
18	Any other document		

FORM - T1

(to be furnished in the technical proposal)

TECHNICAL TENDER SUBMISSION FORM

(On the letterhead of the agency)

To

The Chief District Medical and Public Health Officer,

Re. : RFP Reference no. _____ dated _____

Dear Sir / Madam,

We, the undersigned, offer to provide the Pest Control Services at different Health Institutions of your district. We are hereby submitting our Proposal, which includes this Technical Proposal and a Financial Proposal sealed under a separate envelope.

We hereby declare our Confirmation of acceptance of the Conditions of Contract mentioned in the RFP document under reference cited above.

We hereby declare that all the information and statements made in this Proposal are true and accept that any of our misrepresentations contained in it may lead to our disqualification.

Our proposal shall be binding upon us for a period of 180 days from the date of bid opening, subject to the modifications resulting from Contract negotiations you may subsequently carry out with us to accept our bid. If we are assigned the work during the period of validity of the Proposal, we undertake to carry out the same as per the terms and conditions of this tender document.

I hereby declare that my company has not been debarred / black listed by any Government/ Semi Government organizations. I further certify that I am the competent authority in my company authorized to make this declaration.

We understand you are not bound to accept any Proposal you receive.

Yours sincerely,

Authorized Signatory [*In full and initials*]: _____

Name and Title of Signatory: _____

Name of Agency: _____

Address: _____

(Organization Seal)

FORM - T2*(to be furnished in the technical proposal)***PROFILE OF THE AGENCY**

Name of the Agency	
Office Address	
Status of the Agency (Whether registered under Company / Firm / Society / Trust)	
Name of the Chief Executive and authorized signatory	
Telephone Nos.: Landline	
Mobile	
Fax	
Email id (Official email id for correspondence if any)	
Date of Establishment	
GST Registration No.	(furnish copy of the Registration Certificate of the Agency)
EPF Registration No.	(furnish copy of the GST Registration of the Agency)
ESI Registration No.	(furnish copy of the EPF registration certificate of the Agency)
Income Tax No. (PAN)	(furnish copy of the ESI registration certificate of the Agency)
No. of branch offices in Odisha with location details	(furnish copy of the PAN)
Bank Details of the Bidder: The bidders have to furnish the Bank Details as mentioned below for return of EMD /Payment for services if any (if selected)	a. Name of the Bank : b. Name of the Account & Full address of the Branch concerned c. Account no. of the bidder : d. IFS Code of the Bank :

Authorized Signatory/Signature [In full and initials]: _____

Name and Title of Signatory: _____

(Organization Seal)

FORM T3

(to be furnished in the technical proposal)

ANNUAL AVERAGE TURN OVER STATEMENT

*(To be furnished in the **letter head** of the Chartered Accountant)*

The Annual Turnover of M/s _____ for the last 3 financial years are given below and certified that the statement is true and correct.

Sl.	Financial Year	Turnover in Rs.
1	2022-23	
2	2023-24	
3	2024-25	
Average Annual Turnover in Rs.		

*Provisional audited statement shall not be considered.

Date:

Signature of Chartered Accountant

Place:

(Name in Capital)

Seal

Membership No.

UDIN No.

Note:

- 1) To be issued in the **letter head** of the Chartered Accountant with membership & UDIN No.
- 2) Also attach photocopies of the audited P/L account of **each year high lighting** the **turnover** in support of that

FORM T4
 (to be furnished in the technical proposal)
PAST EXPERIENCE IN PEST CONTROL SERVICES
 (Attach separate sheets if the space provided is not sufficient)

A) Experience in State / Central Govt Institutions / PSUs / Bank

Sl.	*Name /address of the Govt. Institution/ PSU etc for which Pest Control services assignments were undertaken	Year of award of contract	Date of award of Assignment	Date of completion of assignment	Value of the Assignment	Role of your agency	Performance Certificate enclosed (Yes / No) and mention the Page No. where placed in the bid	Page No. of the copy of the work order	Page No. of the copy of the contract agreement
1									
2									
..									

* Please furnish the **Work order and Contract copies** of the works executed in support of the information mentioned above **along with the performance certificate** of the client (current document in case of continuing project), **serially** in the **same order** as mentioned in the above format for ease of scrutiny.

Authorized Signatory/Signature [*In full and initials*]: _____

Name and Title of Signatory: _____

(Organization Seal)

FORM T5
(to be furnished in the technical proposal)

**Format for Affidavit certifying that Entity / Promoter(s)
/Director(s)/Partners of Entity are not blacklisted
(On a Stamp Paper of relevant value)**

Affidavit

I, M/s. (the name of the agency with address of the registered office) hereby certify and confirm that we or any of our promoter(s) / Director(s) are not barred by Department of Health & FW, Govt. of Odisha/ or any other entity of GoO or blacklisted by any State Government or Central Government / Department / Organization in India from participating in Tenders as on the ____ (Date of Signing of this proposal). Also, this Agency hasn't been terminated / withdrawn service (any assignment) before maturity of contract period from any Govt. Organization during last 3 years.

We further confirm that we are aware that, our proposal for the captioned Project would be liable for rejection in case any material misrepresentation is made or discovered at any stage of the Bidding Process or thereafter during the agreement period.

Dated thisDay of, 20.....

Authorized Signatory/Signature [*In full and initials*]: _____

Name and Title of Signatory: _____

(Organization Seal)

FORM - F
(To be submitted with Financial Proposal)
PRICE SCHEDULE

Name of the District:

Bidder must submit financial bid in the format given below only.

Sl. No.	Particulars	Activity	Rate per SqFt Exclusive of GST (In Rs.)	Lump-sum Rate Exclusive of GST (In Rs.)
1	General Pest Control including Rodent Control at DHH.	Monthly		
2	General Pest Control including Rodent Control at SDH level.	Monthly		
3	General Pest Control including Rodent Control at CHC / PHC/UPHC	Monthly		
4	General Pest Control including Rodent Control at Sub Centre / Arogya Mandir	Quarterly		
5	Anti-termite treatment at any level (DHH/SDH/CHC/)	Annually		
6	Anti-termite treatment at any level (PHC/UPHC/SC)	As & When Required		
7	Beehive removal at any level (DHH/SDH/CHC/PHC/SC)	As & When Required	(Rate per Case)	

Authorized Signatory [In full and initials]: _____

Name and Title of Signatory: _____

Name of Agency: _____

Address: _____

(Organization Seal)